

Adults by GSA

OUTCOMES: Has quality of life improved for individuals served by the behavioral health system?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Drug/alcohol use history, now reduced or no use	50.4%	62.8%	27.2%	49.0%	55.3%	39.5%
Are not homeless	96.9%	96.6%	97.2%	98.6%	95.4%	97.3%
Are employed	28.2%	31.2%	35.0%	29.0%	30.0%	31.6%
Attend school	9.6%	12.5%	12.7%	11.0%	11.2%	17.4%
Have no recent criminal justice system involvement	85.9%	96.1%	96.3%	97.6%	84.1%	97.8%
Participate in self-help groups	15.4%	11.7%	9.6%	6.0%	11.0%	8.6%

ACCESS TO SERVICES: Do individuals and families have access to recovery and resiliency oriented services?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Are satisfied with their access to services	85.2%	88.2%	86.0%	88.9%	84.6%	82.6%
Receive timely services	85.6%	97.8%	84.2%	97.2%	89.7%	94.3%
Live within 15 miles of an outpatient clinic	93.7%	99.4%	96.5%	99.5%	99.3%	99.7%

SERVICE DELIVERY: Are services provided based on the needs of individuals and families?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Participate in their treatment plans	91.3%	91.1%	91.4%	94.6%	92.4%	82.1%
Have current and complete service plans	70.6%	81.3%	75.0%	58.8%	52.9%	41.2%
Receive services identified on their service plan	91.7%	84.6%	50.0%	80.0%	88.9%	57.1%

COORDINATION AND COLLABORATION: Do individuals and families get seamless behavioral and medical care coordination?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Have their care coordinated with their medical doctor	76.5%	100%	87.5%	94.1%	100%	100%
Return to a psychiatric hospital	12.1%	20.0%	26.7%	19.0%	16.6%	18.7%
Stay in a psychiatric hospital an average of...days	8.1	9.9	5.9	6.3	5.5	11.1